CERTIFICATIONS

NSF International Certified (Public Health & Safety)

GWP (Good Warehousing Practices): Assures the safe and effective receipt, storage, and shipment of food products.

<u>HAACP (Hazard Analysis and Critical Check Points):</u> To assure the development, implementation, and use of an effective HAACP plan designed for products received, stored, and shipped.

Receiving Practices: The first point where quality standards and food defense can be upheld to assure safe, wholesome, and high quality products.

<u>Crisis Management:</u> To assure protection of finished goods and continuation of supply of finished goods to customers, even in the event of a crisis.

Hold Procedures: To prevent the shipment of products that do not comply with specifications, regulations, or company policies.

<u>Shipping Procedure:</u> Proper inspection of finished goods and good shipping records to assure maintenance of product quality, shipment of the right products and an effective recall, should one be necessary.

<u>Finished Goods Tracing:</u> All products are capable of being traced from receipt, through storage and shipment to the customer.

<u>Training:</u> Properly trained employees that have mastered the required knowledge and understanding of effective and safe receipt, storage, and shipment of foods.

<u>Customer Satisfaction:</u> Ensure that customer complaints are handled in a professional manner to maximize customer satisfaction with products and service.